



**State of Illinois**  
**Illinois Commerce Commission**  
**Service Quality for Telecommunications Carriers**  
**Code Part 730.115**  
**Quarterly Filing**

**Comtel Telcom Assets LP**  
**for quarter ending September 30, 2008**

Performance Data	July	August	September	Quarterly Average
A. Operator Answering Time - Toll and Assistance [730.510(a)(1)]	46.30 *	45.09 *	44.46 *	45.28 *
B. Operator Answer Time - Information [730.510(a)(1)]	0.00	0.00	0.00	0.00
C. Repair Office Answer Time [730.510(b)(1)]	0.00	0.00	0.00	0.00
D. Business or Customer Service Answer Time [730.510(b)(1)]	0.00	0.00	0.00	0.00
E. Percent of Service Installations [730.540(a)]	0.00% *	0.00% *	0.00% *	0.00% *
F. Percent of Out of Service Lines Repaired in < 24 Hours [730.535(a)]	33.00% *	50.00% *	22.00% *	0.00% *
G. Trouble Reports per 100 Access Lines [ 730.545(a)]	7.40 *	5.90	9.60 *	7.63 *
H. Percent Repeat Trouble Reports [730.545(c)]	16.67%	10.00%	11.11%	0.00%
I. Percent of Installation Trouble Reports [730.545(f)]	0.00%	0.00%	0.00%	0.00%
J. Missed Repair Appointments [730.545(h)]	0	0	0	0
K. Missed Installation Appointments [730.540(d)]	0	0	0	0

**Comments**

Comtel obtained the information from ILD to complete Performance Data - Code Part 730 A through D. Information for Section 732.30 (a), (b) & (c) is not currently tracked on a state-specific basis.



**State of Illinois  
Illinois Commerce Commission  
Service Quality for Telecommunications Carriers  
Code Part 730.115  
Quarterly Filing**

---

**Comtel Telcom Assets LP  
for quarter ending September 30, 2008**